



Convenient two-way communication right at your fingertips!

- Request repairs, size changes and replacements directly
- Receive text notifications when requested services are received
- Send a message to request a management visit
- Issues or questions? Click to call our Customer Service desk

Your employer may have inspection or approval policies for some requests.

FOR EVERY UNIFORM QUESTION

Yep, There's an App for That!









To Create New User

STEP 1

From your phone's web browser, go to http://nu-trak.com/signup. Select **Sign Up**.

STEP 2

Enter the Customer # (all 5 digits) from your ID label. If you don't know where this is, hit the mark button.

STEP 3

Enter your wearer # Once you hit **Next**, your name should appear.

OTP(One-Time Password) sent successfully			
Sign Up			
Enter Customer Number	r		
00501			
Enter Wearer/Locker Number			
28			
Company Name	Northorn Uniform		
Company Name:			
Name:	Ronnie Seltmann		
Enter Mobile Number			
816-716-1412			
Enter OTP (One-Time Password)			
Enter the received OTP	Resend		

NU-trak

STEP 4

- 1. Enter your mobile number
- 2. System will automatically send you a one time password via text.

northernounifo	m	
00501		
Enter Wearer/Locker 1	Number	
Company Name:	Northern Uniform	
Name:	Ronnie Seltmann	
Enter Mobile Number		
816-716-1412		
Enter OTP (One-Time	Password)	
814638	Resend (
CONFIRM		
	RESET	

STEP 5

Enter the One Time Password (OTP) and **Confirm**.

norther	Ng Juniform
Name:	Ronnie Seltmann
Enter Mobile	e Number
816-716-14	12
Create Pass	word
•••••	•
•••••	•
"Password one Numbe	must include at least one Special Character, er, one Uppercase, and one Lowercase"
	REGISTER
	RESET
	Have an Account? Sign In



STEP 6

- 1. Create a password, note Password Rules: "Password must include at least one Special Character, one Number, one Uppercase and one Lowercase."
- 2. Type the new password a second time to confirm and tap **Register**.

norths: Th yo	CCESS niform ank you for registering! Please login using ur Mobile Number and Password.
Name	ок
Phone Numb	er et
816-716-141	2
Create Pass	word
	•
	•
	-
"Password	must include at least one Special Character,
one Numbe	er, one Uppercase, and one Lowercase"
	REGISTER
	RESET
	RESET Have an Account? Sign In

STEP 7

1. System confirms successful registration.

2. Tap **Sign In** to take you back to the login screen.







To Set The Icon App On An iPhone

STEP 1

When the web page initially loads, the bottom options appear, select the one circled.

STEP 2

Select the **Add to Home Screen** option.





To Set The Icon App On An Android

STEP 1

Tap on the **3 vertical buttons** at the top right portion of the screen. Options will appear.

	\rightarrow	☆	Ŧ	(j)	Ċ
	New	tab			
	New	incogni	to tab		
	Book	marks			
Repair/ F	Rece	nt tabs			
	Histo	ory			
-2	Dowr	nloads			
Missing G	Trans	slate			
	Share	ə			
v o	Find i	in page			
	Add t	o Home	e scree	n	
How you	Desk	top site			

STEP 2

Select the Add to Home Screen option.



i northernun	iform.cor	n	4	:
	m			0 0
Repair/Replace Single Garmer	nt			
Enter Barcode Number				
Type Barcode Number				
				_
Property of No	orthern	Unifo	rm	
00004	40	~ ~		
06031	10	23		
Chad		_	_ ¥	
Chiuu		/-		
	0000	5139	5495	
(- (
Repair		Replace		
Button				
Hole/Tear				
Emblem				
Zipper				
Pocket				
Hepair/replace Heflective Striping				
Hepair/replace Heriective Striping	SEND			



How To Use The NU-trak App

MENU SCREEN

Click which service you need. Repair/replace your garment, request size change, report missing garments or request that the driver sees you at the next delivery. You always have the option to click to call customer service, too.

REPAIR/REPLACE

Provide details of the garment you need repaired or replaced. Fill out information requested and submit.

northernu	niform.com 4
northern unifo	<u>mrs</u>
 ✓ Upgrade/Siz 	e Change Request
Note: Service requests company's Customer C	are subject to approval of the ontact
Shirt Pant	Jacket Coverall
	Check All that apply
Change Shirt/Jacket	/Coverall size
No Change 1 s	ze larger 1 size smaller
Change all sleeve le	ngth to
No Change Short	Regular Tall Long
Change pant waist to	D
No Change 1 siz	ze smaller 1 size larger
Change pant inseem	
0 inch 🔹	Longer Shorter
Upgrade request(Ga	rment worn out)
Yes No	
	SEND
Con	rright © 2019



How To Use The NU-trak App

UPGRADE/SIZE CHANGE REQUEST

Select which garments need upgrades or size changes and complete request options on the screen. Note: all requests are subject to your company's approval prior to fulfillment.

Construction Construction
Missing Garment Note: You are currently assigned the following: 12 Shirts, 12 Pants. This is enough for 5.5 days per week of service. Shirt Missing
Note: You are currently assigned the following: 12 Shirts, 12 Pants. This is enough for 5.5 days per week of service.
Shirt Missing 0 •
Pant Missing
U V
Jacket Missing 0 •
Coverall Missing 0 •
Comment
Copyright © 2019



How To Use The NU-trak App

MISSING GARMENT

Report missing garments by selecting garment type. Add comments to provide any additional details.

1 in northernuniform.com	:
	0 0 0
C Driver see me next delivery	
Your Message	
SEND	
Copyright © 2019	

DRIVER SEE ME NEXT DELIVERY

Request to speak to your Northern Uniform Route Service Representative during your next delivery. Provide your message and details in the comment section and send.